Community Outreach Summary
May – October 2019
Proposed Solution
Project overview
The City of Federal Way relaunched its City Center Access Project in 2017 to address increasing congestion in the City Center and surrounding areas. In 2018 and 2019, the City evaluated ways to reduce congestion in the City Center and make it easier for people to travel into, out of and around the City Center.

The City evaluated solutions in the area of the S 320th Street corridor between SR 99 (Pacific Highway) and Military Road S with the goal of improving quality of life and economic vitality for the City Center.

After evaluating improvements to local streets, the project team concluded they need to change access to the City Center from I-5 to achieve the project’s goals. The project team is now refining a proposed solution at S 324th Street, selecting an option from a wider range of possible solutions we identified earlier in the project. Community outreach and continuous traffic modeling is helping the project team fine tune a solution to present to City Council for approval in late 2019.

Project background
The Federal Way City Center is comprised of both the City Center Core, an urban center/regional growth center, and the City Center Frame, which is a mixed-use zone that surrounds and supports the core. Together, they complement each other to create a “downtown” area as outlined in the City’s Comprehensive Plan. The City Center is bounded by I-5 to the east, S 312th Street to the north, 11th Place S to the south, and 13th Avenue S to the west.

The project team analyzed past, current, and future traffic trends, expected needs for residents, commuters, and businesses in the area. The project team also evaluated the environmental impacts that are associated with:

- Improving nonmotorized mobility access.
- Increasing safety and efficiency.
- Improving and enhancing transit operations.
- Coordinating with other local transit projects.
- Improving travel around, rather than through, the City Center core.
- Improving access to and from I-5.

This evaluation process is identified in the City of Federal Way 6-Year Transportation Improvement Plan (TIP) as an environmental documentation study. The City used the study to identify plans to modify access at S 320th Street and S 324th Street along I-5, and other local infrastructure improvement needs.

Report summary
From May to October 2019, the project team held a series of community outreach events including tabling at community festivals, hosting briefings for project neighbors, businesses and organizations serving environmental justice populations, stakeholder interviews, and an online and in-person open house. The project team incorporated the feedback gathered from these events into their evaluation of solutions to reduce congestion in the City Center.
This report summarizes the City’s community outreach efforts and feedback we received from local residents, businesses, and other key stakeholders.

**Approach**

Project team members used various outreach methods to inform the public and invite participation to help narrow down possible solutions. The project team used outreach methods to target both narrow and broad audiences, based on specific community interests, issues or known concerns. Community members communicated with the project team in-person at events, online and over the phone.

**By the numbers**

<table>
<thead>
<tr>
<th>Event Type</th>
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<th>Attendees</th>
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<tbody>
<tr>
<td>Open houses</td>
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<td></td>
</tr>
<tr>
<td>In-person open house</td>
<td>Oct. 10, 2019</td>
<td>38</td>
</tr>
<tr>
<td>Online open house</td>
<td>Oct. 1-14, 2019</td>
<td>434</td>
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<tr>
<td>Stakeholder briefings</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Project area businesses</td>
<td>May 21, 2019</td>
<td>2</td>
</tr>
<tr>
<td>Project area neighbors</td>
<td>May 14 &amp; 20, 2019</td>
<td>35</td>
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<td>Belmor Park</td>
<td>Aug. 20, 2019</td>
<td>110</td>
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<td>Federal Way Chamber of Commerce</td>
<td>Oct. 8, 2019</td>
<td>8</td>
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<tr>
<td>Stakeholder interviews</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Target stakeholders</td>
<td>July 24 - Oct 10, 2019</td>
<td>6</td>
</tr>
<tr>
<td>Environmental Justice (EJ) Briefings</td>
<td>July 2, 2019</td>
<td>15</td>
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<tr>
<td>Sea Mar Community Health Centers</td>
<td>Sept. 20, 2019</td>
<td>2</td>
</tr>
<tr>
<td>Build the Bridge (BTB)</td>
<td>Oct. 1, 2019</td>
<td>5</td>
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<tr>
<td>Multi-Service Center (MSC)</td>
<td>Oct. 15, 2019</td>
<td>40</td>
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<tr>
<td>Social media</td>
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<tr>
<td>City of Federal Way Facebook</td>
<td>Oct. 3, 2019</td>
<td>2,040*</td>
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<tr>
<td>Sound Transit Facebook</td>
<td>Oct. 3, 2019</td>
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<td>Total</td>
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<td>34,958</td>
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*Number of Facebook followers on the page

**Key themes**

- Traffic congestion
- Interchange modification recommendations
- Local impacts
- Multimodal options and safety
- Project coordination
- Open space and environmental impacts

**Traffic congestion**

Residents and local business representatives shared that they are experiencing more congestion entering and leaving the City Center. Participants shared concerns about traffic backing up onto local surface streets and problems with current infrastructure. Most participants agreed that congestion in the City Center, and Federal Way, is a growing concern the City should address.
Interchange modification recommendations
Most individuals did not oppose changing the S 324th Street interchange. They generally understood why the City is pursuing this option. A majority of commenters supported building roundabouts to access S 324th Street from I-5, but suggested the City educate people on how to use roundabouts safely. Most participants were unfamiliar or knew little about diverging diamond interchanges so either did not provide feedback or did not think it was a good idea.

Local impacts
Most participants did not oppose local improvements at S 320th and S 324th streets. However, several participants expressed concern about losing parking at the park and ride near the future Sound Transit light rail station, and potential roadway improvements near Steel Lake Park. Participants at the neighborhood briefings in May shared significant concerns about local street improvements impacting the rural neighborhood character east of I-5 at S 312th Street and 32nd Avenue S.

Construction and property acquisition
Several neighborhood briefing attendees shared concerns about construction, including property acquisition and project funding. Business representatives and some residents were concerned businesses will face an economic burden because already underperforming shopping centers in the area will have less business during the construction from major transit projects.

Multimodal options and safety
Many commenters supported the City creating pathways for people walking and biking, and better access to transit. Participants supported pedestrian bridges to separate people walking from vehicle traffic. Participants would like to see more sidewalks within the City Center on both sides of the road, and longer crosswalk times for people walking and biking across major roads.

Project coordination
Many participants urged the City to coordinate with other major transit projects, such as the Federal Way/Tacoma Dome Link Extension project, to reduce impact and disruption to the community. Participants were concerned building these projects at the same time could increase congestion and lead to longer commute times. Other participants expressed concern about potential impacts to their homes and the relocation process.

Open space and environmental impacts
Many participants feared possible solutions would compromise green space and parks and said preserving these spaces is a priority. These participants do not oppose the project so long as construction of roads remains outside of parks or recreational spaces such as golf courses. Many participants expressed concern about potential impacts to the environment, including wetlands, natural water sources, and trees. Community members encourage the City to preserve these resources.

Conclusion
The community members we engaged during this process generally support the modifying the S 324th Street interchange to help ease congestion into, out of, and around the City Center. Participants wanted to stay informed and understand how the City plans to implement the solution. As the project progresses into design and environmental review, the City will continue to engage the community and share information.
Stakeholder summary

The City of Federal Way conducted community outreach in spring and summer 2019 to evaluate possible solutions. Our goal was to understand community sentiments about the interchange modification solutions and local roadway improvements that would change the way people enter and exit the City Center from I-5.

The project team collected community feedback through the following activities:

- Targeted neighborhood briefings in the project area
- A briefing for City Center businesses
- An in-person and online open house open to the public
- Briefings to service providers targeting environmental justice communities
- Interviews with stakeholders previously engaged in 2018

Outreach methods

The project team announced these activities using the following methods:

- Tabling events
- Door-to-door outreach
- Emails to project listserv

<table>
<thead>
<tr>
<th>Stakeholder outreach by the numbers</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tabling event contacts</td>
<td>124</td>
</tr>
<tr>
<td>Emails</td>
<td>315</td>
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<tr>
<td>Door-to-door outreach – businesses</td>
<td>284</td>
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<tr>
<td>Door-to-door outreach – residences</td>
<td>253</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>976</td>
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</table>

Tabling events

The project team hosted information tables at two major events in Federal Way: The Red White and Blues Festival on July 4 and the Summer Sounds Music Festival on Aug. 20. The project team provided fact sheets in English, Spanish, and Korean as well as display boards featuring the proposed solutions. Visitors to the project booth won prizes by spinning a wheel and left contact information to receive project updates.

Emails

The project team emailed updates to community members to share the latest project information and promote outreach events. Emails included a brief description about the solutions, the evaluation criteria, public outreach recaps, and opportunities for community members to provide input.

Flyer distribution

On May 16 and May 17, 2019, project staff visited 273 businesses in downtown Federal Way to invite business owners or their representatives to a briefing on Tuesday, May 21, 2019. They spoke with managers and employees at businesses at the Gateway Center, The Commons Mall, the Celebration Center, Pavilion Centre, Pavilion Centre II and businesses along 23rd Avenue S, Pacific Highway, S 316th Street, and S 320th Street about the project.
Project staff gave each business invitations to the briefing. We engaged people at most businesses in conversations about the project. Many of the managers and employees were unaware of project and agreed traffic in the City Center is a growing concern.

### Business groups

<table>
<thead>
<tr>
<th>Business groups</th>
<th>Number of businesses</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Commons</td>
<td>72</td>
</tr>
<tr>
<td>Pavilions Center</td>
<td>23</td>
</tr>
<tr>
<td>Pavilions Center II</td>
<td>27</td>
</tr>
<tr>
<td>Celebration Center</td>
<td>35</td>
</tr>
<tr>
<td>Gateway Center</td>
<td>21</td>
</tr>
<tr>
<td>Hwy 99 to Reichbauer Way; 316th and 320th (49), Reichbauer Way and 23rd Avenue S Ave; S 316th Street and S 320th Street (33), 23rd Ave and I5 (13)</td>
<td>95</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>273</strong></td>
</tr>
</tbody>
</table>

### Key findings

The City of Federal Way interviewed six commercial property owners and business leaders and participated in four briefings with residents and businesses from May through Oct. 2019. Most participants did not oppose the City's proposed interchange modification at S 324th Street and agreed congestion in the City Center is growing and disruptive.

#### General

- Participants take alternate routes to avoid S 320th Street
- Participants were concerned about the potential changing traffic patterns which may divert traffic into their neighborhoods
- Participants were worried the solutions may increase commute times
- Participants suggested more proactive communications from the City through more frequent email updates, social media event reminders or reader board signs

#### S 324th Street interchange solution

- Participants generally agreed this is a reasonable solution
- Stakeholders agreed a couplet along S 320th and S 324th streets west of I-5 negatively impacts businesses

#### Local street improvements

- Participants appreciated the east to west connection created by expanding S 324th Street to Weyerhauser Way S
- Participants shared concerns about potential impacts to the natural environment including the removal of trees and potential damage to pipelines
- Some stakeholders were concerned that HOV lanes will not be effective and may make it harder for travelers to access businesses along S 320th Street
Stakeholder interviews
The project team interviewed six commercial property owners and business representatives during July, August, and October 2019. We have previously engaged with these stakeholders and followed up with them to share our proposed solution. We will consider their input as we finalize the proposed solution. These stakeholders shared their experience of heavy traffic within the City Center and agreed that solutions that will ease congestion to help people get around the area are necessary.

<table>
<thead>
<tr>
<th>Name</th>
<th>Organization</th>
<th>Interview date</th>
<th>Audience/Property Represented</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blaine Burnett</td>
<td>The Hynes Group</td>
<td>July 24, 2019</td>
<td>Belmor Park</td>
</tr>
<tr>
<td>Lindy Goodling</td>
<td>Harsch Investment Properties</td>
<td>July 31, 2019</td>
<td>Celebration Centre, Pavilions Centre II, and SeaTac Village (manage only)</td>
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<tr>
<td>Dana Ostenson</td>
<td>Industrial Realty Group</td>
<td>Aug. 12, 2019</td>
<td>The Greenline (Former Weyerhaeuser Campus), East Campus Tech Center</td>
</tr>
<tr>
<td>Rich Schokley</td>
<td>Federal Way Chamber of Commerce and Highline College</td>
<td>Aug. 15, 2019</td>
<td>Federal Way Chamber current and future businesses and college students</td>
</tr>
<tr>
<td>Daryl Reichstein</td>
<td>Rosen Properties</td>
<td>Aug. 15, 2019</td>
<td>Hillside Shopping Center, Fountain Plaza</td>
</tr>
<tr>
<td>Loretta Messick</td>
<td>MJR Development</td>
<td>Oct. 10, 2019</td>
<td>Federal Way Center, Heron Building, Talon Building</td>
</tr>
</tbody>
</table>

The majority of commercial property owners and business participants we spoke to agreed the City needs to ease congestion within the City Center. Participants also said the City needs to understand traffic impacts related to the future light rail station and temporary impacts during construction. A participant also commented the City needs to remain aware of how changes in the way people move around the city may affect residents in nearby communities by creating longer commute times, adding more traffic to residential streets, and affecting safety for people walking and biking.

Half of the stakeholders suggested the City research how other nearby cities, including Seattle, Renton, and Bellevue, are addressing congestion. Participants also wanted more sidewalks, bike paths and access to public transit.

Stakeholder briefings
The City hosted seven business and community briefings about the City Center Access project during May, August, September, and October 2019. The City invited neighborhood leaders and property owners via email and distributed flyers door-to-door. The project team also invited Chamber of Commerce members to a briefing via the Chamber’s newsletter. About 190 community members attended the five briefings.
Many attendees wanted the City to create better east to west connections and support a new interchange at S 324th Street. Attendees supported local improvements as long as those improvements do not make it harder for residents to get to surrounding neighborhoods. Attendees asked about how the City is funding design and construction and if funding requires voter approval. In addition, all meeting attendees encouraged the City to coordinate with Sound Transit and expressed concern about how construction could affect their homes and businesses. Although most attendees considered an interchange at S 324th Street a viable option, some were confused about the project’s purpose.

Many viewed the City Center as a pathway for people to travel home and not necessarily a destination for shopping. The connection between placing an interchange at S 324th Street and reducing congestion in the City Center core did not connect for some attendees since many do not spend time in that area. A few attendees asked about ways to connect with City staff to voice future questions or concerns. Many attendees also asked for more frequent communication from the project team especially related to local street improvements and work impacting surrounding neighborhoods.

Environmental justice briefings
The project team conducted four environmental justice (EJ) briefings in 2019 to a total of 22 attendees.

Project team members briefed attendees about the possible interchange modifications and local street improvements, collected feedback to inform the evaluation, and discussed the project timeline and opportunities for public involvement moving forward.

Key findings
- Concerns about displacing vulnerable community members as a result of the project.
- Concerns about mobility for older adults and those living with disabilities in the City Center core.
• General support for the project and interest in the potential options for the proposed solution (e.g. diverging diamond v. roundabouts, pedestrian and bicycle improvements, etc.).
• Concerns about emergency service access to the roads in the couplet alternative.
• Questions and concerns about project funding and approval process.
• Questions about a lack of an interchange modification at S 288th Street, especially since high levels of congestion are present in that area.
• Questions and concerns about access to jobs and resources and if any aspects of the proposed solutions will negatively impact these things.
• Question about the impact the construction of Sound Transit’s future light rail station and the proposed interchange modifications will have on traffic moving through the City Center

EJ briefing summary
The City Center Access Project team presented to four organizations and coalitions as part of its environmental justice work.

<table>
<thead>
<tr>
<th>Environmental Justice Briefing</th>
<th>Date</th>
<th>Attendees</th>
<th>Location</th>
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<td>Korean Quarterly</td>
<td>June 27, 2019</td>
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<td>Federal Way City Hall</td>
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<td>Federal Way Community Connections Roundtable</td>
<td>July 2, 2019</td>
<td>15</td>
<td>Federal Way Public Library</td>
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<td>Sea Mar Community Health Centers</td>
<td>Sept. 20, 2019</td>
<td>2</td>
<td>Sea Mar Federal Way Medical Clinic</td>
</tr>
<tr>
<td>Build the Bridge (BTB)</td>
<td>Oct. 1, 2019</td>
<td>5</td>
<td>Federal Way City Hall in the Hylebos room, 2nd floor</td>
</tr>
<tr>
<td>Multi-Service Center (MSC)</td>
<td>Oct. 15, 2019</td>
<td>40</td>
<td>Multi-Service Center, Federal Way</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>102</strong></td>
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The organizations represented at these briefings include:

• CHI Franciscan
• Multi-Service Center
• Puget Sound Educational Service District
• City of Federal Way Department of Community Development
• SoCo Culture
• Federal Way Library (King County Library System)
• Federal Way Public Schools
• Korean Women’s Association
• Urban League of Seattle

Project team members presented the project purpose and need, including accommodating planned growth in the City Center, addressing more traffic delays and backups onto I-5, improving access to emergency services, and planning for long-term needs. They reviewed how they evaluated local street improvements and discussed their conclusion that the City needs to modify the interchange to reduce congestion on S 320th Street.

The City Center project team explained why the City is no longer considering the S 312th Street interchange option and other interchanges. In September, the presentation included the interchange modification at S 324th Street the team identified as its proposed solution, and in October, included a walkthrough of the online open house. Visuals relating to the possible interchange modifications and bicycle and pedestrian connections under evaluation were in all briefings. All briefings concluded with the presenter discussing next steps and noting how the project team is encouraging broader community participation with an online and in-person open house.

Attendees asked questions, voiced concerns, and shared comments as a full group throughout the briefings.

Conclusion
About 298 people gave feedback on the City’s solutions through stakeholder interviews and community and business briefings. Overall, participants do not oppose the project or the proposed solution, however some attendees expressed concern about a lack of public input. Concerns often included issues related to Sound Transit’s plans for the area and coordination with the City Center Access Project. Others voiced concerns about impact to mobility and transit access for those from vulnerable populations, such as the elderly and disabled. Many attendees and interview participants wish to receive more frequent updates from the City.
Open house summary
The project team hosted an online and in-person open house in October to share the proposed solution at S 324th Street and gather public feedback on the solution and three major design questions:

- Ramp configurations
- Intersection controls
- Nonmotorized connections

The project team received 41 written comments and interacted with 452 participants.

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<th>Date</th>
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<td>Oct. 10</td>
<td>In-person open house</td>
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<td>Oct. 3</td>
<td>Social media</td>
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<tr>
<td>Oct. 1</td>
<td>Postcards</td>
<td>--</td>
<td>24,244**</td>
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<td>Sept. 20, 27</td>
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<td>55,923</td>
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*Number of Facebook followers  
**Households receiving postcard  
***Households receiving Federal Way Mirror

Outreach methods
The City used diverse tactics to reach a broad group of community members, including

- Email updates
- Newspaper notice
- Postcards
- Flyers to community gathering places
- Social media
- Telephone hotline

Email
On October 1, the project team emailed 280 members of the project’s listserv to announce the selection of the proposed solution as well as the launch of the online open house.

The project listserv includes:

- Briefing attendees
- Community members, organizations, and business representatives who opted-in to the Project’s contact listserv
- Commercial property owners and managers who participated in stakeholder interviews

The study team mailed 24,244 postcards to invite the community to an in-person open house on Oct. 10, 2019.
before the project team presents the final proposed solution to City Council on November 5. The email closed with the phone number for the project hotline where members of the community can call and provide feedback over the phone.

**Print media**
The City posted a legal notice in the Federal Way Mirror newspaper advertising both online and in person open houses. The notice highlighted project partners, as well as the importance of collecting input for further evaluations before presenting a final proposed solution to City Council on November 5. The newspaper ran the legal notice in physical publications on September 20 and 27.

**Direct mail**
The City mailed postcard invitations to 24,244 addresses which arrived in their mailboxes on October 1. The postcard included a brief project overview, a link to the online open house, and details about the in-person open house. The City mailed the postcard to addresses from the northern boundary of S 272nd Street south to SR 18 to ensure people who frequently use those interchanges could provide feedback. To increase the input from residents and business owners who use S 320th Street and other City Center roads, the City included addresses west to First Avenue and east to the Auburn city limits.
Flyer distribution
On October 1, we distributed flyers to 28 Federal Way community gathering places, including churches, the Federal Way Transit Center, Federal Way Senior Center, Korean Women’s Association, and nine grocery stores frequented by residents in the project area. We gave someone at each location a flyer or poster and talked with them, sharing project information, describing ways for interested community members to participate, and answering questions. We reached out to places where limited English proficient populations gather, such as ethnic grocery stores or churches offering services in non-English languages. We distributed flyers, encouraged them to attend the open house and assured those who spoke Spanish and/or Korean that interpreters would be available at the open house.

The study team also posted multiple flyers at the Federal Way Transit Center near busy bus stops.

Social media
The City created an event on Facebook announcing the launch of the City Center Access project online open house as well as the date of the in-person open house. The posting included start and end dates and times for both and invited the public to visit and leave comments based on the information shared by the project team.

Telephone hotline
The City of Federal Way created a project hotline for the City Center Access project to address in a timely manner the public’s questions, comments, and concerns. The hotline is available, after callers select their language, in Spanish, Korean, and English. No exchanges occurred between callers and project team staff checking the hotline.

Online open house
On October 3, the City of Federal Way posted a Facebook event advertising City Center Access open house.

Online and in-person open house key findings
The below key themes emerged from the comments we received from the online and in-person open houses. We asked participants for their thoughts on the proposed solution, whether it addressed their previous input, their preference for intersection controls, and thoughts on nonmotorized elements of the solution. Feedback mirrored these questions closely, centering around nonmotorized access and mobility and proposed intersection modifications.

Key themes include:
- Improving access and mobility for people walking and biking.

The online open house collected comments from Oct. 1-14, 2019.
• Proposed intersection modifications are acceptable.
• Concerns about additional weave in hybrid option.
• Concerns about local impacts.
• Traffic congestion is a growing concern.

Mobility for nonmotorized users
Online participants commented they are experiencing growing congestion entering and leaving the City Center. Most participants urged the City to develop a plan to improve connections for people walking and riding bicycles. Some participants suggested adding more bike lanes or a shared use path for pedestrians and bicyclists. One participant asked the City to add sidewalks on both sides of arterial roadways leading to and from the City Center—the lack of sidewalks forces people to walk across the street illegally. Some residents expressed that bike lanes are hazardous for drivers. One participant commented that roundabouts would improve pedestrian safety. One participant expressed concern about safely getting to the Commons shopping center from Belmor Park.

Proposed intersection controls
Most participants supported adding roundabouts to ease congestion but asked the City to provide information about how to use roundabouts. The diverging diamond design option concerned several participants. They shared that “weaving” and “cutting across” lanes would confuse drivers and could lead to collisions. Some participants suggested coordinating traffic signals to reduce current congestion. Other participants noted concern about traffic on S 320th Street and potential road widening that may affect power towers in the area.

Local impacts
Several participants gave feedback about impacts to local roadways. They expressed concerns about losing parking at the park and ride near the future Sound Transit light rail station, and potential roadway improvements near Steel Lake Park. One participant shared concern that street improvements would increase traffic near a park at S 312th Street and 32nd Avenue. Another participant suggested moving the project area away from a senior living center at Belmor Park, to limit noise, traffic and access impacts to residents.

Live, work, and play map
Responding to an interactive map, most participants indicated they live inside the Federal Way city limits. Generally, visitors noted their workplaces along the I-5 corridor.

Open house attendees provided feedback on boards stationed around the open house.

Open house attendees placed stickers on a map outlining the City of Federal Way to mark where they live (green), work (orange), and play (yellow).
and mostly outside the City Center. Residents also shared that they recreate along the waterfront, at parks in Federal Way, and within the City Center.

Next steps
The project team will review all comments and use them to help refine the proposed solution before presenting it to City Council on Nov. 5 for a vote in late 2019.
APPENDICES
Appendix 1: Stakeholder outreach materials

Appendix 1.1: Flyer for neighborhood briefings on May 14 and May 20, 2019
Appendix 1.2: Email to attendees from May neighborhood briefings.

From: Artie Nelson  
Sent: Friday, June 28, 2019 9:24 AM  
To: Navleen Chandra <Navleen.Chandra@cityoffederalway.com>  
Subject: Thank you for your feedback!

Dear neighbor,

Thank you for attending the meeting about the City Center Access Project in May. It is important for us to hear from you as we evaluate ways to ease traffic congestion in Federal Way’s City Center. We hosted two meetings for people who live near the directly impacted areas and one for businesses. We focused our outreach for these meetings with door-to-door outreach to ensure we were engaging those neighborhoods that stand to be more directly impacted by the options we are evaluating. We wanted to respect how they might be impacted by giving them the first and early chance to provide feedback.

At each meeting, we showed attendees concepts we think may improve economic health and quality of life without causing more traffic on I-5. We described three possible changes to on and off ramps plus a group of possible changes to local streets.

We have summarized the questions, comments and concerns we heard from community members in the attached summary. This feedback will inform how we evaluate possible solutions. We may follow up with you if we have additional questions or need more information to inform our evaluation.

After this next stage of work, we plan to share evaluated solutions with the broader community through the fall.

If you have any questions or concerns please email us at Navleen.Chandra@cityoffederalway.com or leave a message on our hotline: 253-853-2714 (available in English, Korean or Spanish).

Regards,

Artie Nelson  
City Center Access Project Team

Federal Way City Center Access Project – Proposed Solution  
Community Outreach Summary
Appendix 1.3: Flyer for Belmor Park residents advertising a City Center Access project team lead neighborhood briefing

Learn about possible traffic revisions in your area!

Join the City of Federal Way to learn about the City Center Access Project. We’ll share information about the solutions we are evaluating to reduce congestion in the City Center, including interchange modifications, local street improvements, and non-motorized upgrades.

Date:
Tuesday,
August 20, 2019

Time:
6:00 – 7:00 p.m.

Location:
Belmor Park Club House

Can’t join us? Visit our project page:
cityoffederalway.com/page/city-center-access-project
Appendix 2: Open house outreach materials

Appendix 2.1: Email to project listserv announcing launch of online open house

Dear neighbor,

Thank you so much for your interest, feedback, and engagement as we work to shape a solution for the City Center Access Project that will improve the quality of life and economic vitality in Federal Way into the future.

After eliminating the option of new ramps to I-5 at S 328th Street from the study in June, the City Center Access team continued evaluating options for a modified interchange with an overcrossing at S 324th Street and extended I-5 access ramps serving S 3200th Street and S 324th Street.

In coordination with our partners at Sound Transit, WSDOT, FHWA, and other local agencies, we selected the S 324th Street solution as the proposed solution. We will present that solution to the Federal Way City Council on November 5, 2019. The Council will then vote to confirm the solution in late 2019.

To learn more about the proposed solution and share your thoughts, please visit our online open house, open to comment through Monday, October 14. Follow this link to learn more and share your feedback: www.federalwaycitycenter.org.

We will also host an in-person open house on Thursday, October 10, from 5-8:30 p.m. at the Federal Way Community Center (876 S 333rd St, Federal Way, WA 98003).

These open houses are a great way to learn about the solution under evaluation, ask questions, and share your thoughts.

Following the open houses, the project team will present a summary of your comments to the City Council at the November 3 meeting.

Thank you again for your continued interest in Federal Way’s future. We hope to hear from you at the in-person or online open house!

Best,

Artie Nelson
City Center Access Project Team
Appendix 2.2: Front and back view of open house postcards delivered to residences in a specified radius within the Federal Way City Center area, delivered Oct. 1.
Appendix 2.3: Open house postcard distribution map
Appendix 2.4: City of Federal Way Facebook event for City Center Access open house
Appendix 2.5: Public notice for City Center Access online and in-person open house in the Federal Way Mirror newspaper

PUBLIC NOTICE

FEDERAL WAY CITY CENTER ACCESS PROJECT
PUBLIC OPEN HOUSE

NOTICE IS HEREBY GIVEN that the City of Federal Way will host an Open House:

*updated time*

Thursday, Oct. 10, 2019, 5:00 – 8:30 p.m.
Federal Way Community Center
876 S 333rd Street, Federal Way, Washington

The City of Federal Way is leading the City Center Access Project, which is proposing solutions to improve access to the City Center and surrounding areas around the S 320th Street corridor near I-5. The City is proposing solutions in cooperation with the Federal Highway Administration (FHWA), Washington State Department of Transportation (WSDOT), Puget Sound Regional Council (PSRC), Sound Transit, Pierce Transit, South King Fire and Rescue, and King County.

Attendees at the open house will learn about the preferred solution at S 324th Street to reduce congestion in the City Center including local roadway and non-motorized improvements, learn how community input shaped these solutions, meet the project team and ask questions, and weigh in on the preferred solution before the City Council meeting on November 5 and vote in late 2019.

Residents can participate in person on October 10 or through our online open house from October 1-14, 2019 at www.federalwaycitycenter.org.

PUBLIC COMMENT WILL BE ACCEPTED during the in person and online open house.

#872763
9/20/19, 9/27/19
Appendix 2.6: Flyer for City Center Access online and in-person open house given to businesses in the area to publicly display.
Appendix 3: Online open house

This online open house is about a proposed interchange modification with an overcrossing at S 324th Street and extended I-5 access ramps serving S 320th Street and S 324th Street. We will present a summary of the comments from this open house at the Federal Way City Council meeting on November 5. The City Council will vote to confirm the proposed solution by the end of the year.

Scroll down to learn more and share your thoughts!

Attend the in-person open house!
5:00 – 8:30 p.m.
October 10, 2019
Federal Way Community Center